Cisco 7500 Series Routers Troubleshooting Roadmap

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Troubleshooting Documentation and Tools

Use the following documentation and tools to troubleshoot your product:

To find general troubleshooting information for your product, as well as specific documents on architecture, maintenance, understanding Cisco IOS output, and understanding error messages, refer to the TAC Tech Notes.

To access configuration, installation, software download, troubleshooting, and assessment tools, use the Tools and Utilities index.

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Note   The troubleshooting tools require user registration for access. The registered sites are noted beside the link. To become a registered user, refer to http://www.cisco.com/register/. If you are accessing the tools from Cisco.com, go to the top of the Cisco.com page, and click Log In before clicking any of the links to the tools. Clicking Log In first will bring you to a login Screen. Clicking the links on the Tools and Utilities page without clicking Log In will not bring up a login screen.

The Troubleshooting Tools index includes the following tools:

- Feature Navigator for Cisco IOS
- Cisco Error Message Decoder Tool
- Cisco IOS Upgrade Planner
- Command Lookup Tool
- Field Notice Alert Tool

- Output Interpreter Tool
- Software Advisor
- Software Bug Toolkit
- Stack Decoder Tool

To find troubleshooting and related documentation, click the following links:

- Cisco 7500 Series Routers Documentation Roadmap
- Cisco 7500 Series Routers Port Adapter Documentation Roadmap
- Cisco 7500 Series Routers Processor Documentation Roadmap
- RMA Return Instructions
- *Inspection and Cleaning Procedures for Fiber-Optic Connections*
- Cisco IOS Software Configuration information
- Search

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