About This Manual

This section describes who should read this manual, how it is organized, and the document conventions of the *Network Data Collector User Manual*.

Who Should Read This Manual

This manual is for the network administrator or operator who installs, configures, verifies, and uses the Network Data Collector tool. The network administrator or operator should have the following skills:

- Basic Windows system administrator skills
- Basic network management skills

Usage Online Help

Network Data Collector ships with an online help system that provides overview, related information, procedures, and glossary data for Network Data Collector. Use the help system to get information about using the Network Data Collector interface and navigating within the product. You access the Network Data Collector online help system in two ways:

- Click the **Help** button in the Network Data Collector navigation tree.
- From any Network Data Collector dialog box, click the **Help** button.

You can access help information in any of the following ways:

- From a window with a Help menu.
- From a dialog box with a Help button, click the button to get information related to using that dialog box.

Cisco Connection Online

Cisco Connection Online (CCO) is Cisco Systems' primary, real-time support channel. Maintenance customers and partners can self-register on CCO to obtain additional information and services.

Available 24 hours a day, 7 days a week, CCO provides a wealth of standard and value-added services to Cisco's customers and business partners. CCO services include product information, product documentation, software updates, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously: a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, and Internet e-mail, and it is excellent for quick access to information over lower bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CCO in the following ways:

- WWW: http://www.cisco.com
- WWW: http://www-europe.cisco.com
- WWW: http://www-china.cisco.com
- Telnet: cco.cisco.com
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and connection rates up to 28.8 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ), contact cco-help@cisco.com. For additional information, contact cco-team@cisco.com.

Note If you are a network administrator and need personal technical assistance with a Cisco product that is under warranty or covered by a maintenance contract, contact Cisco's Technical Assistance Center (TAC) at 800 553-2447, 408 526-7209, or tac@cisco.com. To obtain general information about Cisco Systems, Cisco products, or upgrades, contact 800 553-6387, 408 526-7208, or cs-rep@cisco.com.