Release Notes for Cisco Wireless Manager, Release 1.0 and Cisco Broadband Troubleshooter

Contents

Caveats for the Cisco Wireless Manager, Release 1.0

This section describes the caveats and the workarounds for the following defect tracking system (DDTS) results:

DDTS: CSCds38541 - sev 3
Delete uBR gives infinite wait icon

Symptom

On the Map Viewer dialog box, when you click on Delete uBR, you get an infinite hourglass icon.

Workaround

Close the map viewer and open a new map viewer interface.

CISCO SYSTEMS

DDTS: CSCds46729 - sev 4
Some alarm descriptions are too lengthy and do not fit in the GUI

Symptom

In the Event Browser dialog box, some messages do not fit in the GUI.

Cause

The messages are too lengthy.

Workaround

Double-click the event row in the Event Browser dialog box. The window that appears has a larger display area for the description.

DDTS: CSCds44257 - sev 4
Default Netscape Browser Not Starting CiscoView Wireless

Symptom

Step 1	Right-click on uBR
Step 2	Select **Launch CV**.

Netscape starts, but Cisco View does not start.

Cause

Environment variables necessary to start CiscoView Wireless are not set.

Workaround

You cannot use the Netscape browser packaged with Cisco EMF to start CiscoView Wireless. Follow the CiscoView installation directions to install a compatible browser with which you can start CiscoView Wireless.

DDTS: CSCds43284 - sev 4
Ping fails if there is no Telnet session to uBR

Symptom

Step 1	Open the uBR Management screen.	
	The IP Ping and MAC Ping buttons appear.	
Step 2	Click **IP Ping**.	
	Ping fails, but there is no error message.	

Cause

If the number of Telnet connections to the uBR exceeds the maximum sessions allowed, the ping fails.

Workaround

Close all Telnet sessions into the router for the Ping feature to work effectively.

DDTS: CSCds36074
SUs do not move to a different subnet when IP is changed

Symptom

When the IP address is changed, the SU does not move to a different subnet. When you click on a query button on the Query Manager dialog box, the SU does not appear.

Cause

If the SU is shut down, the IP address of the SU can change. The SU is not moving under a new subnet in an internally maintained subnet view. The query manager is unable to locate the SU.

There is no workaround to this problem.

DDTS: CSCds30568
The ConfigRegister value should not be a decimal value

Symptom

In the uBR Inventory report dialog box, one of the attributes is ConfigRegister. The ConfigRegister value that appears on the screen is a decimal value. It should be a hexadecimal value.

There is no workaround to this problem.

DDTS: CSCds33955
uBR Password appears in the log files

Symptom

In the uBR Management Screen, set these two attributes:

- Password
- Enable Password

Once you set the values and go to the log files, you can see your password in the log files.

Cause

This happens when you change the logging level mask to a value higher than 0.

Workaround

Step 1	Go to the /opt/cemf/config/init directory.
Step 2	Change the logging level mask to 0 in the ciscop2mpctlr.ini file.

Caveat for the Cisco Broadband Troubleshooter

This section describes the Cisco Broadband Troubleshooter caveat and workaround:

DDTS: CSCds05009 - sev 3
Cisco Broadband Troubleshooter cannot diagnose SU flaps with attenuation problems

Symptom

In the Flaplist Analysis dialog box, the application does not analyze any modem or subscriber unit with attenuation problems.

Workaround

Excessive power adjustments are not currently a criteria for placing SUs on the flap list. The wireless sytem uses a different mechanism (ALC) to adjust and detect these impairments. This DDTS will be solved in the next release.

Obtaining Documentation

The following sections provide sources for obtaining documentation from Cisco Systems.

World Wide Web

You can access the most current Cisco documentation on the World Wide Web at the following sites:

- http://www.cisco.com
- http://www-china.cisco.com
- http://www-europe.cisco.com

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Technical Assistance Center

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Contacting TAC by Using the Cisco TAC Website

If you have a priority level 3 (P3) or priority level 4 (P4) problem, contact TAC by going to the TAC website:

http://www.cisco.com/tac

P3 and P4 level problems are defined as follows:

- P3—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.

- P4—You need information or assistance on Cisco product capabilities, product installation, or basic product configuration.

In each of the above cases, use the Cisco TAC website to quickly find answers to your questions.

To register for Cisco.com, go to the following website:

http://www.cisco.com/register/

If you cannot resolve your technical issue by using the TAC online resources, Cisco.com registered users can open a case online by using the TAC Case Open tool at the following website:

http://www.cisco.com/tac/caseopen

Contacting TAC by Telephone

If you have a priority level 1(P1) or priority level 2 (P2) problem, contact TAC by telephone and immediately open a case. To obtain a directory of toll-free numbers for your country, go to the following website:

http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml

P1 and P2 level problems are defined as follows:

- P1—Your production network is down, causing a critical impact to business operations if service is not restored quickly. No workaround is available.

- P2—Your production network is severely degraded, affecting significant aspects of your business operations. No workaround is available.