# TECHNICAL BULLETIN

Summa Four, Inc.  25 Sundial Avenue, Manchester,  New Hampshire  03103  (603) 625-4050

**Technical Bulletin #:**  TM-C1-0152 A
**Date Issued:**  December 10, 1996
**Audience:**  Customers Upgrading to Generic Release V4.0 FSR01
**Product(s) Affected:**  VCO/80 and SDS-1000 Systems
**Distribution:**  _X_- Critical   ____- Standard   ___- Special

## Purpose of Bulletin

To inform VCO/80 and SDS-1000 customers running V3.3, of a serious problem that could occur when upgrading directly to V4.0 FSR01.

Upgrading to V4.0 FSR01 on SDS-1000 or VCO/80 systems with cards other than the NBCs configured in Slot 2 of the Master Port Subrack, can cause the CPU to crash during the reboot after the data base conversion is performed. There is also a potential risk that the data base cannot be converted back to its original state after the CPU fails.

## Corrective Action

To avoid this condition on redundant systems, verify that the redundant NBC is correctly configured in Slot 2 before you begin the upgrade. On non-redundant systems, verify that Slot 2 is empty in the data base.

## Related Documents

*Generic Release Notes, V4.0 FSR01*