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TECHNICAL BULLETIN

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Technical Bulletin #:   TM-C1-0164
Date Issued: April 15, 1998
Audience: Generic V4.2 Customers
Product(s) Affected: Generic V4.2 FSR00 through V4.2 FSR00 PUN24
Distribution: ___- Critical   _X_- Standard   ___- Special

Purpose of Bulletin

Customers may experience a telnet or console lockup when logging out of the administrative interface via a telnet session and then logging in again via the local console or via telnet.

During the lockup you will be unable to enter keys or display anything.

Corrective Action

To prevent lockout, enter one or more keys (or press the Enter key twice) at the password screen within the telnet window before terminating the telnet session.

If you experience this problem, wait 15 minutes for the automatic console time-out to occur. Following the time-out, return to the telnet window and enter one or more keys before logging back in via the console.

This problem exists as a Known Functional Constraint in the Generic V4.2 FSR00 and V4.2 FSR00 PUN24 Release Notes listed under international issues as U803110013, Telnet Logout Locks Console.

This problem has been fixed and introduced into the V4.2 Generic at V4.2 FSR00 PUN25.