



summafour

TECHNICAL BULLETIN

Summa Four, Inc., 25 Sundial Avenue, Manchester, New Hampshire 03103

Technical Bulletin #: TM-C1-0167
Date Issued: April 15, 1998
Audience: Generic V 4.2 PUN 24 Customers Upgrading to V4.2 FSR00 PUN25
Product(s) Affected: Generic V 4.2 FSR00 PUN24
Distribution: ___ - Critical ___ - Standard X - Special

Purpose of Bulletin

A live upgrade from V4.2 FSR00 PUN 24 to V4.2 FSR00 PUN25 while the system is processing live calls will fail. The standby side will crash as soon as a live upgrade is attempted.

Corrective Action

This problem is addressed in V4.2 FSR00 PUN 25 with fix number U804010005. Live upgrade from PUN 25 onward will proceed without error.

Customers running any other V4.2 Generic release, such as the V4.2 FSR00 base line through V4.2 FSR00 PUN23 are able to live upgrade to PUN25 successfully.