CISCO SYSTEMS

Cisco Unified CallManager 4.0-PBX Interoperability: Mitel 3300 ICP Release 3.3 PBX to a Cisco 6608 Gateway using T1 PRI DMS-100 with MGCP
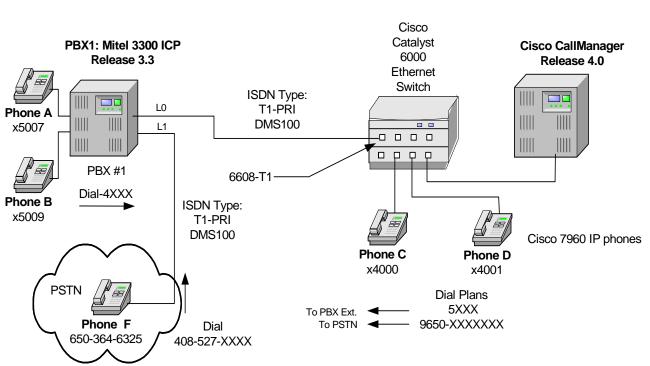
Introduction

This is an application note for connectivity of the Mitel 3300 ICP with Cisco Unified CallManager Release 4.0 using a Cisco Catalyst 6000 Series Switch with T1 PRI DMS-100.

The network topology diagram (below) shows the test setup for end-to-end interoperability with the Cisco Unified CallManager connected to the PBX via the 6608-T1 PRI as an MGCP gateway.

Connectivity is achieved by using the standard PRI DMS-100 protocol. The Cisco Unified CallManager as well as the Mitel 3300 PBX can be configured as either NETWORK or USER side but the Mitel PRI trunk does not support sending Calling Number when configured as USER side. Therefore, it is recommended that the Mitel PBX be configured as the NETWORK side and the Cisco gateway as the USER side. Basic calls work fine in both directions and feature Calling Name and Calling Number support.

Network Topology

Figure 1.   Network Topology

Basic Call Setup End-to-End Configuration

Limitations

When calling from Mitel digital phone to Cisco 7960 IP phone, IP phone displays Calling Name and Number after the call is answered. Mitel phone however displays Trunk Name. It was verified using ISDN protocol analyzer that the CallManager PRI trunk does not support sending Connected Name or Connected Number information in the connect message back to PBX.

When calling from Cisco 7960 IP phone to Mitel digital phone, Mitel phone displays Calling Name and Number after the call is answered. IP phone displays Called Number. It was verified using ISDN protocol analyzer that the Mitel PRI trunk does not support sending Connected Name or Connected Number information in the connect message back to CallManager.

Mitel PRI trunk does not support sending Calling Number when configured as USER side.

System Components

Hardware Requirements

Cisco Catalyst 6000 Series Switch with T1 PRI DMS-100

Mitel 3300 ICP

Cisco Unified CallManager

Software Requirements

Cisco Unified CallManager, Release 4.0

PBX Software: 3.3

Features

Key Features Supported

Calling Number

Calling Name

Key Features not Supported

Connected Number

Connected Name

Configuration

Configuration Sequence and Tasks

1. System Hardware Modules
2. System Software Version
3. PRI Trunk Configuration
4. Link Descriptor Assignment
5. MSDN-DPNSS-DASSII Trunk Circuit Descriptor
6. Digital Trunk Assignment
7. Trunk Service Assignment
8. Digit Modification Assignment
9. Route Assignment
10. ARS Digits Dialing Plan

Configuration Menus and Commands
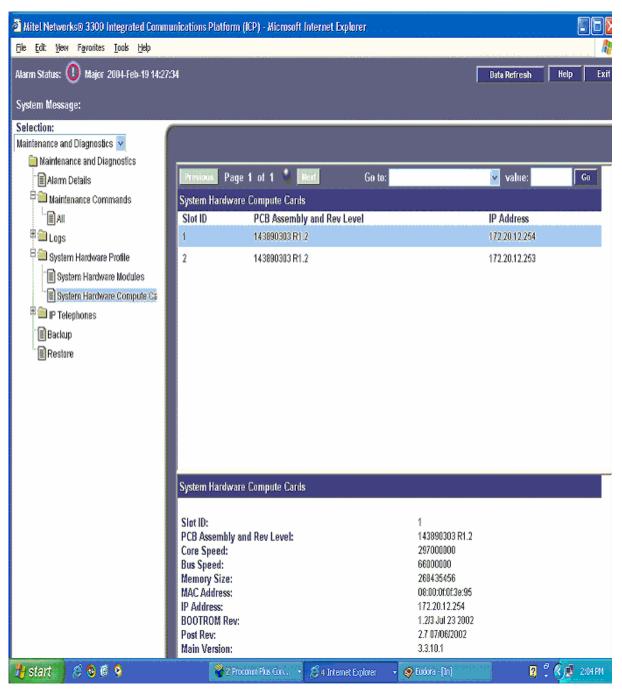
Configuring the Mitel 3300 ICP Release 3.3 PBX

System Hardware Modules

System Software Version

1.

PRI Trunk Configuration

```
                         Site Options
-----------------------------------------------------------------------
 Connected Platform:      SX-2000 Light
 PLATFORM:      PRI Card
 Options:: CLIP / CLIR / Data / CBC / DDI /
 Created with IMAT Version  "7.2.0.3"
 Database Version  "DB08.00.00"




========================================================================


                          Link Mapping
 PBX      MVIP     PRI    Card                PRI       PRI       Physical
 Link*    Link     Card   Variant             link #    logical # Type
 ----------------------------------------------------------------------
   1        4        1    Dual link card        1         1       T1/DSX1
   2        5        1    Dual link card        2         2       T1/DSX1


========================================================================



                     PRI Link Characteristics
 PRI        Protocol  Protocol        Test
 logical#   Type      Variant         Call Number   Physical Characteristics
 ----------------------------------------------------------------------
```

PRI logical#	Protocol Type	Protocol Variant	Test Call Number	Physical Characteristics
1	**DMS-100**			**Invert D Channel: Off**
				Network Side Interface: On
				Enbloc-only: Off
				Line Coding=B8ZS
				Framing=ESF
				Line Build Out=0-133 feet
				Invert Data=Disable
				Comment ""
2	DMS-100			Invert D Channel: Off
				Network Side Interface: Off
				Enbloc-only: Off
				Line Coding=B8ZS
				Framing=ESF
				Line Build Out=0-133 feet
				Invert Data=Disable
				Comment ""

```
========================================================================



                    Trunk Data

               Incoming Call Characteristics
```

```
PBX
link#    Trunks*   DDI Delivery   CPN Delivery
-----------------------------------------------------------------------
  1        01        Yes            Yes
  1        02        Yes            Yes
  1        03        Yes            Yes
  1        04        Yes            Yes
  1        05        Yes            Yes
  1        06        Yes            Yes
  1        07        Yes            Yes
  1        08        Yes            Yes
  1        09        Yes            Yes
  1        10        Yes            Yes
  1        11        Yes            Yes
  1        12        Yes            Yes
  1        13        Yes            Yes
  1        14        Yes            Yes
  1        15        Yes            Yes
  1        16        Yes            Yes
  1        17        Yes            Yes
  1        18        Yes            Yes
  1        19        Yes            Yes
  1        20        Yes            Yes
  1        21        Yes            Yes
  1        22        Yes            Yes
  1        23        Yes            Yes
  2        01        Yes            Yes
  2        02        Yes            Yes
  2        03        Yes            Yes
  2        04        Yes            Yes
  2        05        Yes            Yes
  2        06        Yes            Yes
  2        07        Yes            Yes
  2        08        Yes            Yes
  2        09        Yes            Yes
  2        10        Yes            Yes
  2        11        Yes            Yes
  2        12        Yes            Yes
  2        13        Yes            Yes
  2        14        Yes            Yes
  2        15        Yes            Yes
  2        16        Yes            Yes
  2        17        Yes            Yes
  2        18        Yes            Yes
  2        19        Yes            Yes
  2        20        Yes            Yes
  2        21        Yes            Yes
  2        22        Yes            Yes
  2        23        Yes            Yes


=======================================================================


        CPN Substitutions Setup
-----------------------------------------------------------------------
```

```
========================================================================


         Outgoing Call Characteristics
  PBX
  link#   Trunks*
------------------------------------------------------------------------
   1      01-23     Fixed Bearer Capability:
                        Voice   Speech,  Data  Null
                    Fixed Network Specific Facilities:  Default (len=0)
                       Network:  NI-2
                       Fixed CLIR:  Voice  Allow, Data  Allow
                       Per Call Network Specific Facilities:
                        call by call on per call:  No
                        Network:  NI-2
                         0:  Unassigned (len=0)
                         1:  Unassigned (len=0)
                         2:  Unassigned (len=0)
                         3:  Unassigned (len=0)
                         4:  Unassigned (len=0)
                         5:  Unassigned (len=0)
                         6:  Unassigned (len=0)
                         7:  Unassigned (len=0)
                         8:  Unassigned (len=0)
                       CPN Value:
                        Voice
                              Default CPN:
                              CPN Substitutions:
                        Data
                              Default CPN:
                              CPN Substitutions:
   2      01-23     Fixed Bearer Capability:
                        Voice   Speech,  Data  Null
                    Fixed Network Specific Facilities:  Default (len=0)
                       Network:  NI-2
                       Fixed CLIR:  Voice  Allow, Data  Allow
                       Per Call Network Specific Facilities:
                        call by call on per call:  No
                        Network:  NI-2
                         0:  Unassigned (len=0)
                         1:  Unassigned (len=0)
                         2:  Unassigned (len=0)
                         3:  Unassigned (len=0)
                         4:  Unassigned (len=0)
                         5:  Unassigned (len=0)
                         6:  Unassigned (len=0)
                         7:  Unassigned (len=0)
                         8:  Unassigned (len=0)
                       CPN Value:
                        Voice
                              Default CPN:
                              CPN Substitutions:
                        Data
                              Default CPN:
```

CPN Substitutions:

===

          PBX Trunk Range Assignments
              Starting   Ending
TRA Id   Link Trunk Link Trunk AssocTRLs   TRA Description   Protocol
----

===
              Min/Max Limits Definitions

TRL Id   AssocISLs   Counts CxC Service Protocol/
/RejCause   AssocSGLs   /RejCause   Min Max /Param   Description
_____

Link Descriptor Assignment

Mitel Networks® 3300 Integrated Communications Platform (ICP) - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Alarm Status: Major 2004-Feb-19 14:27:34   Data Refresh   Help   Exit

System Message:

Selection:
System Configuration
- System Configuration
  - System Capacity
  - Units/Modules
  - Trunks
    - Class of Service Options Assig
    - Analog Trunks
    - Digital Trunks
      - DPNSS
        - Link Descriptor Assignm
        - Digital Link Assignment
        - MSDN-DPNSS-DASSII Tr
        - Trunk Service Assignmer
        - Digital Trunk Assignment
        - Network Synchronization
      - E1/CEPT
      - T1/D4
    - IP Networking/XNET
    - Direct Trunk Select
    - Automatic Route Selection (AR
  - Devices
  - Music On Hold
  - Loudspeaker Paging
  - Telephone Paging
  - System Output Ports

Add   Change   Delete

Previous   Page 1 of 1   Next   Go to: value: Go

Link Descriptor Assignment

Number	Address for Message Control	BER - Maintenance Limit, 10^{-n}	BER - Service Limit, 10^{-n}	Data Call Alternate Digit Inversion
1	B	4	3	Yes
3	B	6	6	Yes
4		5	3	Yes
10	B	6	6	Yes
12	B	5	5	Yes
13	B	4	3	Yes
14	A	5	4	Yes

Link Descriptor Assignment

Number:	1
Address for Message Control:	B
BER - Maintenance Limit, 10^{-n}:	4
BER - Service Limit, 10^{-n}:	3
Data Call Alternate Digit Inversion:	Yes
Framing Losses in 24 hrs - Maintenance Limit:	255
Framing Losses in 24 hrs - Service Limit:	9000
Integrated Digital Access:	ISDN NODE
Satellite Link Delay:	NO
Slip Rate - Maintenance Limit:	255

start   2 Procomm Plus Con...   3 Internet Explorer   Eudora - [In]   1:55 PM

MSDN-DPNSS-DASSII Trunk Circuit Descriptor

Number	Card Type	Dual Seizure Priority	Far End Connection	Signalling Protocol	ISDN BRI Mode
13	UNIVERSAL E1	Incoming	Main PBX	MSDN-DPNSS	
25	CEPT	Incoming	Local Office	MSDN-DPNSS	
26	UNIVERSAL E1	Incoming	Main PBX	MSDN-DPNSS	
27	UNIVERSAL E1	Incoming	Local Office	MSDN-DPNSS	
28	UNIVERSAL T1	Incoming	Local Office	MSDN-DPNSS	
30	UNIVERSAL T1	Incoming	Toll Office	MSDN-DPNSS	

Digital Trunk Assignment

Trunk Service Assignment

Mitel Networks® 3300 Integrated Communications Platform (ICP) - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Alarm Status: (!) Major 2004-Feb-20 12:02:30   Data Refresh   Help   Exit

System Message:

Selection:
System Administration

- System Administration
  - User Authorization Profiles
  - System Options
  - Automatic Route Selection (AR
    - Trunk Service Assignment
    - Trunk Group Assignment
    - Class of Restriction Group
    - System Account Code Defin
    - Independent Account Code
    - Default Account Code Defini
    - Call Progress Tone Detectic
    - Digit Modification Assignme
    - Maximum Dialed Digits
    - Route Assignment
    - Route List Assignment (Opt
    - Day and Time Zone Assignr
    - Route Plan Assignment (Op
    - ARS Digits Dialed Assignm
    - ARS Leading Digits Assignr
    - Interconnect Restriction
    - Node Identity Assignment
  - Automatic Call Distribution (AC
  - Call Handling
  - Telephone Management
  - Telephone Directory Managen
  - Property Management System

Change   Clear

Previous   Page 2 of 14   Next   Go to: [   ] value: [   ]   Go

Trunk Service Assignment

Trunk Service Number	Release Link Trunk	Class of Service	Class of Restriction	Baud Rate	Intercept Number	Trunk Label
11	NO	1	1	300	1	
12	NO	1	1	300	1	
13	NO	1	1	300	1	
14	NO	1	1	300	1	
15	NO	1	1	300	1	
16	NO	1	1	300	1	
17	NO	1	1	300	1	
18	NO	1	1	300	1	
19	NO	1	1	300	1	
20	NO	1	1	300	1	

Trunk Service Assignment

Trunk Service Number:	12
Release Link Trunk:	NO
Class of Service:	1
Class of Restriction:	1
Baud Rate:	300
Intercept Number:	1
Non-dial In Trunks Answer Point - Day:	
Non-dial In Trunks Answer Point - Night 1:	
Non-dial In Trunks Answer Point - Night 2:	
Dial In Trunks Incoming Digit Modification - Absorb:	0

start   4 Internet Ex...   C:\3300BU   Procomm Plus ...   Eudora - [sbati...   11:57 AM

Digit Modification Assignment

Route Assignment

Mitel Networks® 3300 Integrated Communications Platform (ICP) - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Alarm Status: ! Major 2004-Feb-19 14:27:34   Data Refresh   Help   Exit

System Message:

Selection:
System Administration
  System Administration
    User Authorization Profiles
    System Options
    Automatic Route Selection (AR
      Trunk Service Assignment
      Trunk Group Assignment
      Class of Restriction Group /
      System Account Code Defin
      Independent Account Code
      Default Account Code Defini
      Call Progress Tone Detectic
      Digit Modification Assignme
      Maximum Dialed Digits
      Route Assignment
      Route List Assignment (Opt
      Day and Time Zone Assignr
      Route Plan Assignment (Op
      ARS Digits Dialed Assignm
      ARS Leading Digits Assignr
      Interconnect Restriction
      Node Identity Assignment
    Automatic Call Distribution (AC
    Call Handling
    Telephone Management
    Telephone Directory Managem
    Property Management System

Change   Clear

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Route Assignment

Route Number	Trunk Group Number	COR Group Number	Digit Modification Number	Digits Before Outpulsing	XNET Trunk Group Number	Route Type	Compression
1	1	1	1				Off
2	2	1	5				Off
3	3	1	3				Off
4		1	1				Off
5		1	1				Off
6		1	1				Off
7		1	1				Off
8		1	1				Off
9		1	1				Off
10		1	1				Off
11		1	1				Off
12	12	1	5				Off
13	13	1	4				Off
14	14	1	2				Off
15		1	1				Off
16		1	1				Off
17		1	1				Off
18		1	1				Off

start   2 Procomm Plus Con...   3 Internet Explorer   Eudora - [In]   1:51 PM

ARS Digits Dialing Plan

Mitel Networks® 3300 Integrated Communications Platform (ICP) - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Alarm Status: Major 2004-Feb-20 12:02:30

Data Refresh   Help   Exit

System Message: New record successfully added.

Selection:

System Administration

- System Administration
  - User Authorization Profiles
  - System Options
  - Automatic Route Selection (AR
    - Trunk Service Assignment
    - Trunk Group Assignment
    - Class of Restriction Group A
    - System Account Code Defin
    - Independent Account Code
    - Default Account Code Defini
    - Call Progress Tone Detectic
    - Digit Modification Assignme
    - Maximum Dialed Digits
    - Route Assignment
    - Route List Assignment (Opt
    - Day and Time Zone Assignr
    - Route Plan Assignment (Op
    - ARS Digits Dialed Assignm
    - ARS Leading Digits Assignr
    - Interconnect Restriction
    - Node Identity Assignment
  - Automatic Call Distribution (AC
  - Call Handling
  - Telephone Management
  - Telephone Directory Managen
  - Property Management System

Add   Change   Delete

Previous   Page 1 of 1   Next   Go to: value: Go

ARS Digits Dialed Assignment

Digits Dialed	Number of Digits to Follow	Termination Type	Termination Number
100	1	Route	13
40	2	Route	2
49	2	Route	12
666	4	Route	13
7	Unknown	Route	1
80	Unknown	Route	2
90	Unknown	Route	3
91	Unknown	Route	13
950484	4	Route	3
650364	4	Route	12
527	4	Route	2

start   4 Internet Explorer   C:\3300BU   Proconm Plus Telnet   11:53 AM

Configuring Cisco Unified CallManager

6608-T1 Gateway Configuration

Cisco CallManager 4.0 Administration - Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back → 🌐 🔄 🏠 | 🔍 Search 📁 Favorites 📺 Media 🔄 📧 🖨️

Address http://cm-klingon/CCMAdmin/gatewayconfig.asp?pkid={DF71136E-4975-4B2C-BDE6-C24A840B4ABC}&Status=US&Action= | Go | Links »

PCM Type*   μ-law

Delay for first restart (1/8 sec ticks)   32

Delay between restarts (1/8 sec   4
ticks)

☑ Inhibit restarts at PRI initialization

☑ Enable status poll

Call Routing Information

Inbound Calls

Significant Digits*   All

Calling Search Space   Incoming Trunk

AAR Calling Search Space   < None >

Prefix DN

Outbound Calls

Calling Line ID Presentation*   Default

Calling Party Selection*   Originator

Called party IE number type   National
unknown*

Calling party IE number type   National
unknown*

Called Numbering Plan*   ISDN

Calling Numbering Plan*   ISDN

Number of digits to strip*   0

Caller ID DN

SMDI Base Port*   0

PRI Protocol Type Specific Information

☑ Display IE Delivery

☑ Redirecting Number IE Delivery - Outbound

☐ Redirecting Number IE Delivery - Inbound

☑ Send Extra Leading Character In DisplayIE***

☐ Setup non-ISDN Progress Indicator IE Enable****

Reset succeeded.   Local intranet

Cisco CallManager 4.0 Administration - Gateway Configuration - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back ▼ → ▼ ⊗ ⟳ ⌂ | Search ⭐Favorites ⯊Media ⟳ | ⤵▼ ⬜

Address ⬤ http://cm-klingon/CCMAdmin/gatewayconfig.asp?pkid={DF71136E-4975-4B2C-BDE6-C24A840B4ABC}&Status=US&Action= ▼   ⟲Go   Links »

☐   MCDN Channel Number Extension Bit Set to Zero**

☑   Send Calling Name In Facility IE

☐   Interface Identifier Present**

Interface Identifier Value** | 0 |

Connected Line ID Presentation (QSIG Inbound Call)* | Default ▼ |

Connected PBX Model | None ▼ |

Product Specific Configuration   ℹ️

Clock Reference* | Network ▼ |

TX-Level CSU* | 0dB ▼ |

FDL Channel* | ATT 54016 ▼ |

Framing* | ESF ▼ |

Audio Signal Adjustment into IP Network* | NoDbPadding ▼ |

Audio Signal Adjustment from IP Network* | NoDbPadding ▼ |

Yellow Alarm* | Bit2 ▼ |

Zero Suppression* | B8ZS ▼ |

Digit On Duration(50-500ms)* | 100 |

Interdigit Duration(50-500msec)* | 100 |

SNMP Community String | public |

Disable SNMP Set operations*   ☐

Debug Port Enable*   ☑

Hold Tone Silence Duration* | 0 |

Port Used for Voice Calls*   ☑

Port Used for Modem Calls*   ☑

Port Used for Fax Calls*   ☑

Fax and Modem Parameters

Fax Relay Enable*   ☑

Fax Error Correction Mode Override*   ☑

Maximum Fax Rate* | 14400bps ▼ |

⬤ Reset succeeded.   🖳 Local intranet

Enbloc Route Pattern Configuration

Cisco CallManager 4.0 Administration - Route Pattern/Hunt Pilot Configuration - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

← Back → ⊗ ⊠ ⌂ | ⊗Search ⊠Favorites ⊛Media ⊗ | ⊠• ⊜

Address ⊠ http://cm-klingon/CCMAdmin/routepatternconfig.asp?pkid={89F5482D-22A8-4FEE-A402-C2E89728F18D}   ▾   ⊘Go   Links »

Route Pattern/Hunt Pilot: 5XXX

Status: Ready
Note: Any update to this Route Pattern or Hunt Pilot automatically resets the associated gateway or Route/Hunt List

[Copy]   [Update]   [Delete]

Pattern Definition

Route Pattern/Hunt Pilot*	5XXX
Partition	< None > ▾
Description	
Numbering Plan*	North American Numbering Plan ▾
Route Filter	< None > ▾
MLPP Precedence	Default ▾
Gateway or Route/Hunt List*	S0/DS1-0@SDA0001C9D93A98 ▾ (Edit)
Route Option	⦿ Route this pattern
	○ Block this pattern — Not Selected — ▾

☑ Provide Outside Dial Tone   ☐ Allow Overlap Sending   ☐ Urgent Priority

Calling Party Transformations

☐ Use Calling Party's External Phone Number Mask

Calling Party Transform Mask	
Prefix Digits (Outgoing Calls)	
Calling Line ID Presentation	Default ▾
Calling Name Presentation	Default ▾

Connected Party Transformations

Connected Line ID Presentation	Default ▾
Connected Name Presentation	Default ▾

Called Party Transformations

Discard Digits	< None > ▾
Called Party Transform Mask	
Prefix Digits (Outgoing Calls)	

ISDN Network-Specific Facilities Information Element

Carrier Identification Code	
Network Service Protocol	— Not Selected — ▾

Network Service	Service Parameter Name	Service Parameter Value
— Not Selected — ▾	< Not Exist >	

⊠ Done   ⊠ Local intranet

Translation Pattern for Incoming PSTN Calls

Cisco CallManager 4.0 Administration - Translation Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

← Back → · ⊗ ☷ ⌂ | ◌Search ☆Favorites ☺Media ☺ | ☷▾ ☷

Address ☷ http://cm-klingon/CCMAdmin/translationconfig.asp?pkid={A3066907-2F1B-4A87-B787-F4C7FB5B1D61} ▾ ⌀Go Links »

Translation Pattern Configuration

Add a New Translation Pattern
Back to Find/List Translation Patterns

Translation Pattern: 527.XXXX

Status: Ready

[Copy] [Update] [Delete]

Pattern Definition

Translation Pattern	527.XXXX
Partition	Incoming Trunk ▾
Description	
Numbering Plan*	North American Numbering Plan ▾
Route Filter	< None > ▾
Calling Search Space	Phones ▾
MLPP Precedence	Default ▾
Route Option	⊙ Route this pattern
	○ Block this pattern — Not Selected — ▾

☑   Provide Outside Dial Tone   ☑   Urgent Priority

Calling Party Transformations

☐   Use Calling Party's External Phone Number Mask

Calling Party Transform Mask	
Prefix Digits (Outgoing Calls)	
Calling Line ID Presentation	Default ▾
Calling Name Presentation	Default ▾

Connected Party Transformations

Connected Line ID Presentation	Default ▾
Connected Name Presentation	Default ▾

Called Party Transformations

Discard Digits	PreDot ▾
Called Party Transform Mask	
Prefix Digits (Outgoing Calls)	

* indicates required item.

☷ Done   ☷ Local intranet

PSTN Route Pattern Configuration

Cisco CallManager 4.0 Administration - Route Pattern/Hunt Pilot Configuration - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back   →   Search   Favorites   Media

Address   http://cm-klingon/CCMAdmin/routepatternconfig.asp?pkid={D711DDCC-3043-40B9-8FC9-9B9B101B6FC0}   Go   Links »

Route Pattern/Hunt Pilot: 9.650XXXXXXX

Status: Ready
Note: Any update to this Route Pattern or Hunt Pilot automatically resets the associated gateway or Route/Hunt List

[Copy]   [Update]   [Delete]

Pattern Definition

Route Pattern/Hunt Pilot*	9.650XXXXXXX
Partition	< None >
Description	
Numbering Plan*	North American Numbering Plan
Route Filter	< None >
MLPP Precedence	Default
Gateway or Route/Hunt List*	S0/DS1-0@SDA0001C9D93A98 (Edit)
Route Option	⦿ Route this pattern
	◯ Block this pattern — Not Selected —

☑ Provide Outside Dial Tone   ☐ Allow Overlap Sending   ☐ Urgent Priority

Calling Party Transformations

☐ Use Calling Party's External Phone Number Mask

Calling Party Transform Mask	
Prefix Digits (Outgoing Calls)	527
Calling Line ID Presentation	Default
Calling Name Presentation	Default

Connected Party Transformations

Connected Line ID Presentation	Default
Connected Name Presentation	Default

Called Party Transformations

Discard Digits	PreDot
Called Party Transform Mask	
Prefix Digits (Outgoing Calls)	

ISDN Network-Specific Facilities Information Element

Carrier Identification Code	
Network Service Protocol	— Not Selected —

Network Service	Service Parameter Name	Service Parameter Value
— Not Selected —	< Not Exist >	

Done   Local intranet

7960 IP Phone Configuration

Cisco CallManager 4.0 Administration - Phone Configuration - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back ▾ → ▾ ⊗ ⊠ ⌂ | Search Favorites Media ⊗ | ⊠ ▾ ⊟

Address 🖻 http://cm-klingon/CCMAdmin/phoneconfig.asp?pkid={23EE0A35-0B85-42D6-8B13-18D674D3F2CE}   ▾ ⊘ Go   Links »

Phone Configuration

Add a new phone
Add/Update Speed Dials
Subscribe/Unsubscribe Services
Dependency Records
Back to Find/List Phones

Directory Numbers

Base Phone

● 7960 Line 1 - 4000 in
● 7960 Phones

● 7960 Line 2 - Add new DN
● 7960

Phone: SEP000B5FD22FE8 (Auto 4000)
Registration: Registered with Cisco CallManager 172.20.32.254
IP Address: 172.20.32.102
Status: Ready

| Copy | Update | Delete | Reset Phone |

Phone Configuration (Model = Cisco 7960)

Device Information

MAC Address*	000B5FD22FE8	
Description	Auto 4000	
Owner User ID		(Select User ID)
Device Pool*	Default ▾	(View details)
Calling Search Space	< None > ▾	
AAR Calling Search Space	< None > ▾	
Media Resource Group List	< None > ▾	
User Hold Audio Source	< None > ▾	
Network Hold Audio Source	< None > ▾	
Location	< None > ▾	
User Locale	< None > ▾	
Network Locale	< None > ▾	
Device Security Mode	Use System Default ▾	
Built In Bridge	Default ▾	
Privacy	Default ▾	

Phone Button Template Information

Phone Button Template*	Standard 7960 ▾	(View button list)

Softkey Template Information

Softkey Template	< None > ▾

Expansion Module Information

Module 1	< None > ▾
Module 2	< None > ▾

🖻 Local intranet

Firmware Load Information (leave blank to use default)

Phone Load Name

Module 1 Load Name   (Module 1 selection required)

Module 2 Load Name   (Module 2 selection required)

Cisco IP Phone - External Data Locations (leave blank to use default)

Information

Directory

Messages

Services

Authentication Server

Proxy Server

Idle

Idle Timer (seconds)

Extension Mobility (Device Profile) Information

☐ Enable Extension Mobility Feature

Log Out Profile   — Not Selected —

Log In User ID   < None >

Log In Time   < None >

Log Out Time   < None >

Multilevel Precendence and Preemption (MLPP) Information

MLPP Domain   (e.g., "0000FF")

MLPP Indication   Default

MLPP Preemption   Default

Product Specific Configuration

Disable Speakerphone   ☐

Disable Speakerphone and Headset ☐

Forwarding Delay*   Disabled

PC Port*   Enabled

Settings Access*   Enabled

Gratuitous ARP*   Enabled

PC Voice VLAN Access*   Enabled

Local intranet
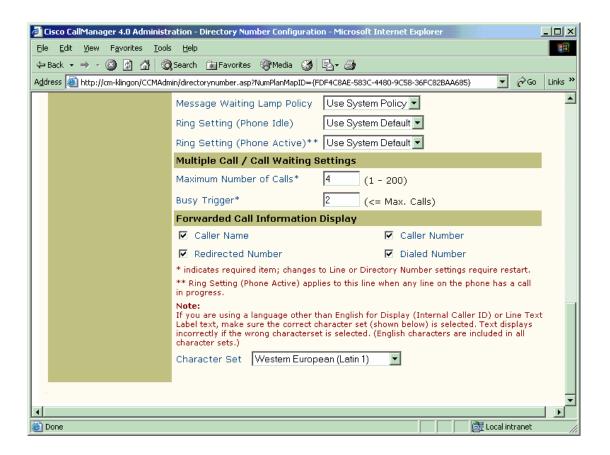
Cisco CallManager 4.0 Administration - Directory Number Configuration - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

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Address http://cm-klingon/CCMAdmin/directorynumber.asp?NumPlanMapID={FDF4C8AE-583C-4480-9C58-36FC82BAA685}   Go   Links »

Directory Number Configuration

Configure Device (SEP000B5FD22FE8)
Dependency Records

Associated With

☎ SEP000B5FD22FE8
7960 (Line 1)

Directory Number: 4000 (Phones)

Status: Ready
Note: Any update to this Directory Number automatically resets the associated devices

[Update]   [Remove from Device]   [Reset Devices]

Directory Number

Directory Number*   4000

Partition   Phones

Directory Number Settings

Voice Mail Profile   < None >
                           (Choose <None> to use default)

Calling Search Space   Phones

AAR Group   < None >

User Hold Audio Source   < None >

Network Hold Audio Source < None >

Auto Answer   Auto Answer Off

Call Forward and Pickup Settings

	Voice Mail	Destination	Calling Search Space
Forward All	☐		< None >
Forward Busy	☐		< None >
Forward No Answer	☐		< None >

No Answer Ring Duration   [   ] (seconds)

Call Pickup Group   < None >

MLPP Alternate Party Settings

Target (Destination)

Calling Search Space   < None >

No Answer Ring Duration   [   ] (seconds)

Line Settings for this Device

Display (Internal Caller ID)   JOHN DOE

Line Text Label

External Phone Number Mask

Done   Local intranet

Cisco CallManager 4.0 Administration - Directory Number Configuration - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

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Address http://cm-klingon/CCMAdmin/directorynumber.asp?NumPlanMapID={FDF4C8AE-583C-4480-9C58-36FC82BAA685}   ▼ Go   Links »

Message Waiting Lamp Policy   [Use System Policy ▼]
Ring Setting (Phone Idle)   [Use System Default ▼]
Ring Setting (Phone Active)**   [Use System Default ▼]

Multiple Call / Call Waiting Settings

Maximum Number of Calls*   [4]   (1 - 200)
Busy Trigger*   [2]   (<= Max. Calls)

Forwarded Call Information Display

☑ Caller Name   ☑ Caller Number
☑ Redirected Number   ☑ Dialed Number

* indicates required item; changes to Line or Directory Number settings require restart.

** Ring Setting (Phone Active) applies to this line when any line on the phone has a call in progress.

Note:
If you are using a language other than English for Display (Internal Caller ID) or Line Text Label text, make sure the correct character set (shown below) is selected. Text displays incorrectly if the wrong characterset is selected. (English characters are included in all character sets.)

Character Set   [Western European (Latin 1)   ▼]

Done   Local intranet

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