

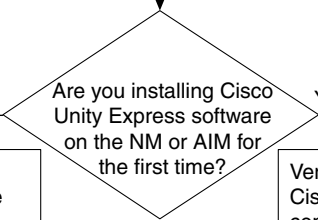
Configure access lists that prioritize JTAPI traffic on the router where the Cisco Unity Express module is installed.

See the *Cisco Unity Express CLI Administrator Guide for Cisco CallManager* for the software version you are running.

From the router, configure IP connectivity between the Cisco Unity Express module and Cisco CallManager.

See the *Cisco Unity Express CLI Administrator Guide for Cisco CallManager* for the software version you are running.

From the router, session into the Cisco Unity Express module with the command:
service-module service-engine slot/port session



To upgrade Cisco Unity Express software, download and install the upgrade software version. Run through the post-installation questionnaire appropriately.

See the *Cisco Unity Express CLI Administrator Guide for Cisco CallManager* for the software version you are running.

Verify you are running the correct version of Cisco Unity Express by entering the command:
show software versions

Run the Cisco Unity Express Initialization Wizard. Note that running the Cisco Unity Express Initialization Wizard is a one-time only event. You must reinstall Cisco Unity Express software to run the Initialization Wizard again.

See the *Cisco Unity Express GUI Administrator Guide for Cisco CallManager* for the software version you are running.